



Visitor Guidelines

(Updated August, 2022)

Pemiscot Memorial Health Systems (PMHS) is dedicated to meeting all your healthcare needs including the health and safety of our patients, residents, families, employees and community. We recognize the role loved ones play in the healing process and we are devoted to providing our patients with an environment that is both inviting and supportive, as well as safely designed visitation guidelines to prevent infection. Please help us provide a safe and healing atmosphere by being respectful towards our staff, patients, residents and other visitors.

Visitors are expected to:

- Wear a mask upon entry and inside at all times, one will be provided for you.
- Complete the temperature screening kiosk before visiting a patient or resident.
- Visitors should delay their visit with signs and symptoms of acute illness (fever, cough, difficulty breathing, sore throat, body aches, diarrhea, or vomiting), or have tested positive for Covid-19 within last 10 days.
- Perform Hand Hygiene (sanitizing foam) when entering and exiting a patient or resident's room.
- Any harmful, disruptive or inappropriate behavior **Will NOT** be tolerated including assault, intimidation, threats, harassment, and foul/rude language.

General Visiting Hours and Rules:

- Medical Surgical Unit (2A), Intensive Care Unit(ICU) and Long-term Care (LTC)
- General visiting hours are from 6 a.m-9 p.m., seven days a week including holidays and weekends,
- Two visitors at a time are allowed at the bedside during visiting hours.
- Visitors shall enter and exit the facility freely during visiting hours.
- Front entrance will be open from 7a.m. - 4:30p
- Emergency services and entrance is open 24hrs/day.
- Visitors must be at least twelve (12) years of age accompanied by an adult.
- A minor's parent or guardian will be allowed to be present throughout the duration of the stay.
- 24-hour visits will be permitted if appropriate, one visitor may stay during 9p.m.-6a.m.

Restrictions or Limitations

For health and safety some visits may be restricted or limited and the clinical staff will explain these restrictions as needed. Restrictions will be limited to the briefest time possible and include but not limited to:

- Infection control issues, i.e., isolation, etc.
- Interference with the care and safety of other patients/residents.
- Undergoing a bedside care interventions(s) and/or procedures.
- Disruptive, threatening, or violent behavior of any kind by visitors.
- Restrictions limiting visitation in specialized care units.
- The attending physician documents a contraindication to the presence of visitors interfering with health and wellbeing of the patient.
- A declared state of emergency related to infectious, contagious or communicable, or dangerous disease.



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Specific Unit Restrictions:

For the health and safety of patients/residents and their visitors, some units within the facility may be restricted but if at any time, the patient/resident requests their visitor, every effort will be made to accommodate their request. Restrictions include, but not limited to:

Emergency Department:

- Up to two visitors are allowed but dependent on patient's status.
- Visitors may be limited to one visitor at a time.
- Additional visitors may wait in ER waiting room.
- Victims of violence have special circumstances; the Nurse Manager or Nursing House Supervisor will explain visitation rules.

Outpatient Surgery Department

- Space constraints. A limit of one or two visitors are allowed at the patient's bedside.
- In Pre-op, one to two visitors will be allowed (at the discretion of the care team/may be dependent on the pre-op procedures).
- Others will be asked to wait in waiting room.
- Limited visitation is allowed in recovery due to space constraints (exceptions may apply); staff will provide instruction.

Radiology Department

- Visitors may be asked to remain in the lobby unless the resident/patient request their presence, or a parent/guardian is asked to accompany a minor.

Behavioral Health Unit

- Allowed two visitors.
- Visiting hours are 1:00pm – 3:00pm Saturday and Sundays.
- The care rendered in the department, visitors are restricted to 13-years of age or older.
- Visitors are not allowed in patient rooms.
- Visiting times may be further individualized to meet the needs of the patient.

COVID-19+ Patients

- Two visitors are allowed per day.
- Visitors may change from day to day.
- In addition to masks, COVID visitors must wear additional personal protective equipment (PPE). Including gowns, gloves and eye protection while in the patient/residents room. The PPE and instructions on its use will be provided by the care team when visitor checks in prior to going into the room.
- Visitors must leave the room nasopharyngeal specimen collection or aerosol related treatments.
- Minors under the age of 18 may visit COVID patients, as one of the two allowed visitors and must be accompanied by a parent or guardian.
- Visitors must notify the care team upon arrival and departure from the unit.